



CERTIFIED COURSES



<https://iteamgroupcorp.com/>

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**Course
Description**

INTRODUCTION



In alliance with PantaRay, we offer a wide range of certified courses with international standards and a variety of disciplines.

Through the e-learning modality, organizations can train their collaborators through an interactive and game dynamic, developing and reinforcing professional skills.

WHAT WE OFFER?

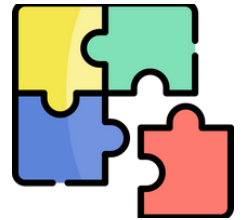
Customization

The content can be tailored to the needs and objectives of the organization.



Compability

The SCORM format is compatible with the main e-learning platforms.



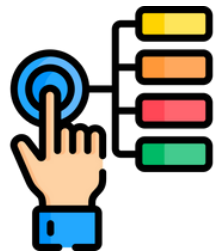
Complete Access

We comply with Content Accessibility Guidelines and handicapped standards.



Interactivity

We promote interactions with quizzes to reinforce learning.



WHAT WE OFFER?

Modernity

We have an innovative gaming approach, maximizing the user experience.



Platform

In case of not having a platform, it will be provided at an additional cost (based on the number of users).



Translation

Based on your needs, all courses can be translated into other languages.



Approach

Each session lasts 45 minutes or so, with the possibility of lengthening or shortening.



NOTE: The fee for customized courses is classifiable as a capital expense under international accounting standards.

This means that it does not affect your profit and loss.

COURSES



INTRODUCTION TO BUSINESS
CONTINUITY

INTRODUCTION TO CRISIS
MANAGEMENT



INTRODUCTION TO SUPPLY
CHAIN CONTINUITY



INTRODUCTION TO INFORMATION
SECURITY



INTRODUCTION TO
CYBERSECURITY



INTRODUCTION TO BUSINESS CONTINUITY



Content

- What is business continuity?
- Key principles of international standards for managing business continuity.
- Leadership, support and governance of the business continuity program.
- Development of a business continuity culture throughout the organization.
- Analysis for business continuity planning.
- The impacts of a disruption.
- Business continuity strategies and tactics.
- How to develop and use business continuity plans.
- Exercising and maintaining continuity capabilities.



Material

- Case studies
- Interactive quizzes and charts
- Downloadable Business Continuity Guide
- Certificate of attendance



Languages

- English
- Spanish
- Italian
- Other languages upon request

INTRODUCTION TO CRISIS MANAGEMENT



Content

- What is a crisis?
- The difference between crisis and incident.
- How to build a Crisis Management program.
- Crisis planning.
- Escalation and crisis response control procedures.
- Roles and responsibilities in a crisis.
- Critical success factors in crisis management.
- Costs of a crisis.
- Key principles of crisis communication.
- Post-crisis and the return to normality.



Material

- Case studies
- Interactive questionnaires and charts
- Downloadable Crisis Management Guide
- Certificate of Attendance



Languages

- English
- Spanish
- Italian
- Other languages upon request

INTRODUCTION TO SUPPLY CHAIN CONTINUITY



Content

- Horizon scanning for the supply chain.
- The most common consequences of a supply chain disruption.
- Supply chain complexity.
- Key factors of supply chain resilience.
- Business continuity management in the supply chain.
- Analyzing your suppliers' resilience.
- Improving your suppliers' own resilience.
- Technologies serving supply chain continuity.
- The digital revolution in the supply chain.
- Opportunities and risks of the new technologies.



Material

- Case studies
- Quizzes and interactive graphs
- Downloadable "Guide to Supply Chain Continuity"
- Attendance Certificate



Languages

- English
- Spanish
- Italian
- Other languages upon request

INTRODUCTION TO INFORMATION SECURITY



Content

- What is information security.
- Elements of related legislation.
- Confidentiality, availability and integrity.
- The information security policy.
- Information security and risk assessment.
- Countermeasures to information security threats.
- The risk owner: who they are and what they do.
- Assessing the information security management system's performance.
- Planning for continual improvement.



Material

- Case studies
- Quizzes and interactive graphs
- Downloadable "Guide to Information Security"
- Attendance Certificate



Languages

- English
- Spanish
- Italian
- Other languages upon request

INTRODUCTION TO CYBERSECURITY



Content

- What is cybersecurity?
- Types of cyber attack.
- The impacts of cyber threats.
- Cybersecurity Framework.
- Cyber risk management.
- Cybersecurity controls.
- Managing cyber incidents.
- Facing cybercrime.



Material

- Case studies
- Quizzes and interactive graphs
- Downloadable “Guide to Cybersecurity”
- Attendance Certificate



Languages

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